

3sHealth provides province-wide shared services to support Saskatchewan's health system. Working together with health system partners, we find innovative solutions to complex problems so that healthcare will be sustainable into the future.

Our Employee Benefits team, in collaboration with health system partners, has re-designed the disability claims management model. The new model reframes claims management from adjudication to an active case management approach. This change positions the Claims Services area to provide improved service and collaborative support with plan members on their path to health.

We are seeking a Mental Health Advisor to partner with Claims Adjudicators in building a holistic rehabilitation strategy for plan members on a disability claim where mental health or addiction issues present as the primary medical condition or as secondary/complicating factor. As a subject matter expert in mental health and as a member of the Claims Services team, the Advisor will play an integral role in the case management process by:

- Analyzing plan member files including medical reports to support claims decision-making, determining the level of functionality and developing results focused, cost effective individualized rehabilitation plans to address claimant needs and facilitate early and sustainable return to work;
- Developing, implementing and monitoring the progress of rehabilitation plans;
- Working with external providers and consultants to execute the rehabilitation plan, negotiating terms and conditions, and overseeing their work and ensuring adherence to established standards of quality;
- Addressing expectations of all stakeholders through regular, active contact and continuous relationship building activities;
- Consulting regularly with the adjudicator to facilitate the smooth flow of information, and collaborate on required changes to the case management plan;
- Completing regular documentation of rehabilitation activities and outcomes; and
- Providing training, coaching and mentoring to claims adjudicators to effectively manage complex mental health claims.

To qualify for this position, you must have at least a Bachelor's Degree in a health-related discipline (e.g., social sciences, social work, psychology, counseling psychology, psychiatric nursing), as well as 2 to 4 years' clinical mental health experience with an in-depth understanding of mental health issues, addictions and or/trauma. Experience in, or knowledge of, disability case management would be an asset. For a full list of qualifications and to apply for this position, visit our website at www.3sHealth.ca/careers. Deadline to apply is July 19, 2024.